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Provision of Information

In respect of matters relating to *Octopus*, OCL may require you to provide OCL your registered Octopus number, or in some cases, registered partial Octopus number, and, as the case may be, Android ID (Android’s device identification number) or identifierForVendor (vendor identifier on iOS device) of your mobile device, for authentication and provision of your

requested enquiry or, where applicable, your requested service offered through this Octopus App related to *Octopus*. You will also be required to provide your partial identification document number and date of birth so as to activate your AAVS (Octopus Automatic Add Value Service).

In respect of matters relating to Octopus Wallet Service, OCL may require you to provide information and document in accordance with the Conditions of Issue. Please refer to the Conditions of Issue for details about the purposes of collection, use, disclosure and transfer of the prescribed information.

In respect of matters relating to your membership under the Octopus Rewards Programme, OCL may require you to provide your Membership Octopus number for verification or, where applicable, your requested service offered through this Octopus App related to your membership under the Octopus Rewards Programme.

OCL may record the enquiry or the related information such as the date, time and, registered Octopus number and Android ID or identifierForVendor (as the case may be) for provision of customer service, including, where applicable, incomplete transaction enquiries, refund, OCL's mobile/online payment services and AAVS activation service through this Octopus App.

OCL may collect and record your registered Octopus number, Android ID or identifierForVendor (as the case may be), notification identification number of your mobile device, and the SIM (subscriber identity module) card identification number of your mobile device so as to provide customer notification service or notification of account activities through this Octopus App.

Except as expressly stated for Octopus Wallet Service and under "Provision of Information – Public Transport Fare Subsidy Scheme" below, (a) no information collected through this Octopus App by OCL shall include any name or address information that will enable OCL to identify you, and (b) no personal data will be collected by OCL through this Octopus App.

To improve your experience with us relating to this Octopus App, OCL may use analytics tool to analyse how you interact with this Octopus App. These data generated and collected are anonymous and aggregated, and contain no name or address information or any information that will enable anyone to contact you via telephone, email or any other means. Other data such as IP (internet protocol) address may be collected during the use of this Octopus App, which will be handled in accordance with OCL's Privacy Policy at http://www.octopus.com.hk/web09_include/_document/en/privacy_policy_octopus.pdf and Conditions of Issue. For details of the analytic tools used, please click [here](#).

Provision of Information – Public Transport Fare Subsidy Scheme

The Public Transport Fare Subsidy Scheme (the "Scheme") is introduced and operated by the Government of the Hong Kong Special Administrative Region of the People's Republic of China (the "Government"). In respect of public transport expenses and subsidy enquiry service, application for transferring record of public transport expenses and uncollected subsidy amount and subsidy collection service as provided by OCL for the benefit of the Scheme, OCL may require you to provide your registered Octopus number, your email address, your identification document number, date of birth, as the case may be, for authentication and provision of your requested service offered for the Scheme through this Octopus App.

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Others

The information contained herein describes our current practice with respect to this particular service. The information may change as OCL revises this service by adding or removing features or using different service providers.

Governing version

OCL has provided a Chinese language translation of these Terms of Use for reference only. If there is any inconsistency or discrepancy between the English version and any Chinese version(s), the English version shall prevail.

Governing Law

These Terms of Use shall be governed by the laws of Hong Kong. You and OCL irrevocably agree that the courts in Hong Kong shall have exclusive jurisdiction to settle any dispute or claim (whether contractual or non-contractual) arising out of or in connection with these Terms of Use, its subject matter or formation.

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